

Presentation Strategies

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Delivery

- Non-translatable language
- TPOV
- Passion
- Use a remote
- Remember, PowerPoint isn't presenting
- Stay away from the podium
- Use sound bites
- Always be authentic

Creating a learning-friendly environment

- Recognize that emotions are infectious
- Use learning structures that foster positive emotions (thinking devices, experiential learning)
- Ask participants to thank each other
- Build emotional connections with participants
- Consider doing interviews
- Create an alternate reality

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Connecting with participants

- Use authentic listening
- Use break time to resolve potential disconnections
- Make authentic emotional bids
- Honor and encourage different perspectives
- Re-frame confusing or potentially hostile comments
- Always be authentic

Keep energy high

- Recognize the importance of choice, praxis
- Read non-verbals
- Mix-up activities
- Try to arrange for the perfect setting
- Reduce anxiety
- Use humor
- Provide stimulants

Let them do the thinking

- If participants aren't engaged, consider changing the activity
- Let go of the notion of controlling the group
- Try self-managed accountability
- Use learning structures that are complex and provocative
- Share the “law of two feet”
- Make it safe for people to respond

Dialogue architecture

- Be explicit about guidelines for activities
- Use timers, red flag, video clips, attention signal, checks for understanding, music
- Use hosts, spokespersons for activities
- Take the temperature
- Move people around
- Provide experiences that persuade
- Increase structure as necessary